



STATE OF WEST VIRGINIA
DEPARTMENT OF ADMINISTRATION
OFFICE OF TECHNOLOGY

Earl Ray Tomblin
Governor

State Capitol
Charleston, West Virginia 25305

Ross Taylor
Cabinet Secretary

Gale Y. Given
Chief Technology Officer

MEMORANDUM

TO: Chief of Staff Lorensen
Governor's Office

FROM: Gale Given, CTO
WV State Office of Technology 

SUBJECT: Office of Technology Rate Modifications

DATE: August 14, 2013

Rate changes are being made in order to more accurately associate our expenses with the actual costs of the services we provide. As you will note, many of the new rates are for services not charged previously. These changes are necessary to ensure compliance with federal cost allocation guidelines, as noted in the Office of Management and Budget Circular A-87.

This rate change will be effective July 1, 2013. Upon approval, this information will be distributed to all fiscal personnel within the various departments, agencies, and divisions, particularly those involved with preparing or overseeing budgets. The New Schedule of Rates will be available on the Office of Technology's website by August 15, 2013 along with a Rates Description Catalog.

The rate changes are outlined below:

Rate Increases:

PC Support – from \$20 per account to \$21 per account
Cabling – from \$77 per hour to \$80 per hour
Centralized Agency Owned Servers – from \$40 per server to \$44 per server
Email Encryption (an optional service) – from \$2.91 per account to \$3.50 per account
Centralized Mainframe Data Storage – from \$1.85 per GIG to \$2 per GIG
Laser PNT HighSpeed Cut Sheet – from \$1.50 per 100 pages printed to \$2.00 per 100 pages printed
Security Services – from \$3.70 per PC/ month to \$4.00 per PC/ month
Security Investigative and Forensic Services – from \$50 per hour to \$65 per hour
Project Management RFX Development - from \$60 per hour to \$85 per hour
Central Main Bulk – from \$0.80 per item to \$1.00 per item
Network Engineering Supported – from \$10.60 per connection to \$13.40 per connection
Network Engineering Non-Support – from \$5.90 per connection to \$7.50 per connection
High Speed Cut Sheet Highlight – from \$0.50 per 100 pages to \$1.00 per 100 pages
Non-consolidated Training – from \$50.00 per hour to \$75.00 per hour

Rate Reductions:

- User Account Management – from \$1.50 per account/ month to \$1.45 per account/ month
- Electronic Communication - from \$3.60 per account/ month to \$3.50 per account/ month
- Telephony Support – from \$7.40 per device/ month to \$6.50 per device/month
- Remote Access- from \$2.28 per device/ month to \$2.00 per device/ month
- Centralized SAN Storage – from \$0.58 per GIG/ month to \$0.45 per GIG/ month
- Avamar Storage – from \$1.52 per GB/ month to \$.85 per GB/ month
- Distributed Server – from \$70 per server/ month to \$68 per server/ month
- Mainframe Computing Day – from \$1.30 per CPU sec to \$1.25 per CPU sec
- Mainframe Computing Night – from \$0.155 per CPU sec to \$0.13 per CPU sec
- Mainframe Teleprocessing – from \$0.38 per CPU sec to \$0.35 per CPU sec
- Mainframe Computing Priority – from \$11.30 per CPU sec to \$1.28 per CPU sec
- WVFIMS Expenditures – from \$1.31 per million to \$1.25 per million
- WVFIMS Transactions – from \$0.185 per transaction to \$0.15 per transaction
- Central Mail Presort – from \$.05 per letter to \$.035 per letter
- Central Mail Letter – from \$.07 per letter to \$.05 per letter
- Central Mail Flat Sorter – from \$.44 per sort to \$.18 per sort

Rates Eliminated:

- Disaster Recovery Flatwoods (\$20.00 per server/ month)
- Project Management Service Fee (\$0.50 per PC/ month)
- Impact Printing
- Remote Printing
- Centralized MNF Data Recovery Storage (Rate was \$1.66 per GIG in FY 13, Combined with MNF Data Storage in FY14)

Rates Added:

- DBA Maintenance work - \$85.00 per hour
- Server Rack Rate (Flatwoods and Centralized) - \$100 per rack per month
- Solution Strategy (high level Project Management) - \$125.00 per hour
- Project Coordinating and Oversight - \$75.00 per hour

For more detailed information or a price quote on any of the hosting services, please contact the Office of Technology Service Desk at (304)558-1257.

FIRST ENDORSEMENT

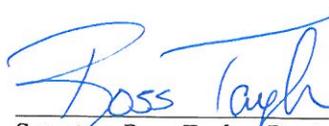
This office has reviewed and approved the attached Schedule of Rates dated July 1, 2013.



 Gale Given, Chief Technology Officer

SECOND ENDORSEMENT

This office has reviewed and approved the attached Schedule of Rates dated July 1, 2013.



 Secretary Ross Taylor, Dept. of Administration