

What?	Scheduled Maintenance for the Office of Technology (OT) Data Center
When?	Saturday, Feb 11, 2012 beginning at 5:00 PM (EDT) and running through Noon on Sunday, February 12, 2012
Why?	The OT is planning a major upgrade to data center infrastructure located in Building 6 at the Capitol Complex. This undertaking will impact all consolidated server infrastructure in the data center and network connectivity. This work is necessary to meet the demand for greater network capacity, as well as support future growth and technology needs of data center customers. Several critical applications and projects are pending based on the ability to complete this vital work.
Who is Affected?	OT Data Center Customers and those who use and support the applications and services listed in the IMPACT section below.
When Should You Test?	OT is requesting that agencies test all critical applications between 6:00pm-10:00pm on Saturday, February 11th . During this time, the OT will staff the Service Desk (304) 558-9966 to respond to identified issues. Before you begin testing on Saturday, please visit http://www.wvot.gov to confirm that you can begin testing applications.
Impact	Periods of network instability should be expected during the maintenance window from 5:00 to 6:00 PM on 02.11.2012. Applications may be inaccessible between 6:00 PM, Saturday, February 11, 2012 through Noon on Sunday February 12, 2012 during the continued maintenance, testing and problem resolution period. Services that may be impacted include, but are not limited to: <ul style="list-style-type: none"> • Internet access • VPN (Virtual Private Network) access • Email and Office Communicator • Internet Website Hosting • Network File Storage access • Applications operated within or pass thru connections in the datacenter. Examples: Gentax, IMIS, TAG, and all process for DMV, Regional Jails, Hospitals, Prisons, Juvenile Facilities, DHSEM, Tax, DMV, hospitals, etc. • Some applications and utilities providing connectivity to mainframe (e.g., Blue Zone) will be unavailable during this period. • In general, mainframe applications and the third party room resources should not be impacted.
Questions Before the Maintenance Period	Contact your Relationship Manager if you have questions about the data center maintenance or if you need assistance with the testing activities.
Questions During the Maintenance Period	<ul style="list-style-type: none"> • Contact the Service Desk (304) 558-9966. After 10 pm on Saturday, callers should press 5 to transfer to our after-hours service to report problems. • Check maintenance status at http://www.wvot.gov