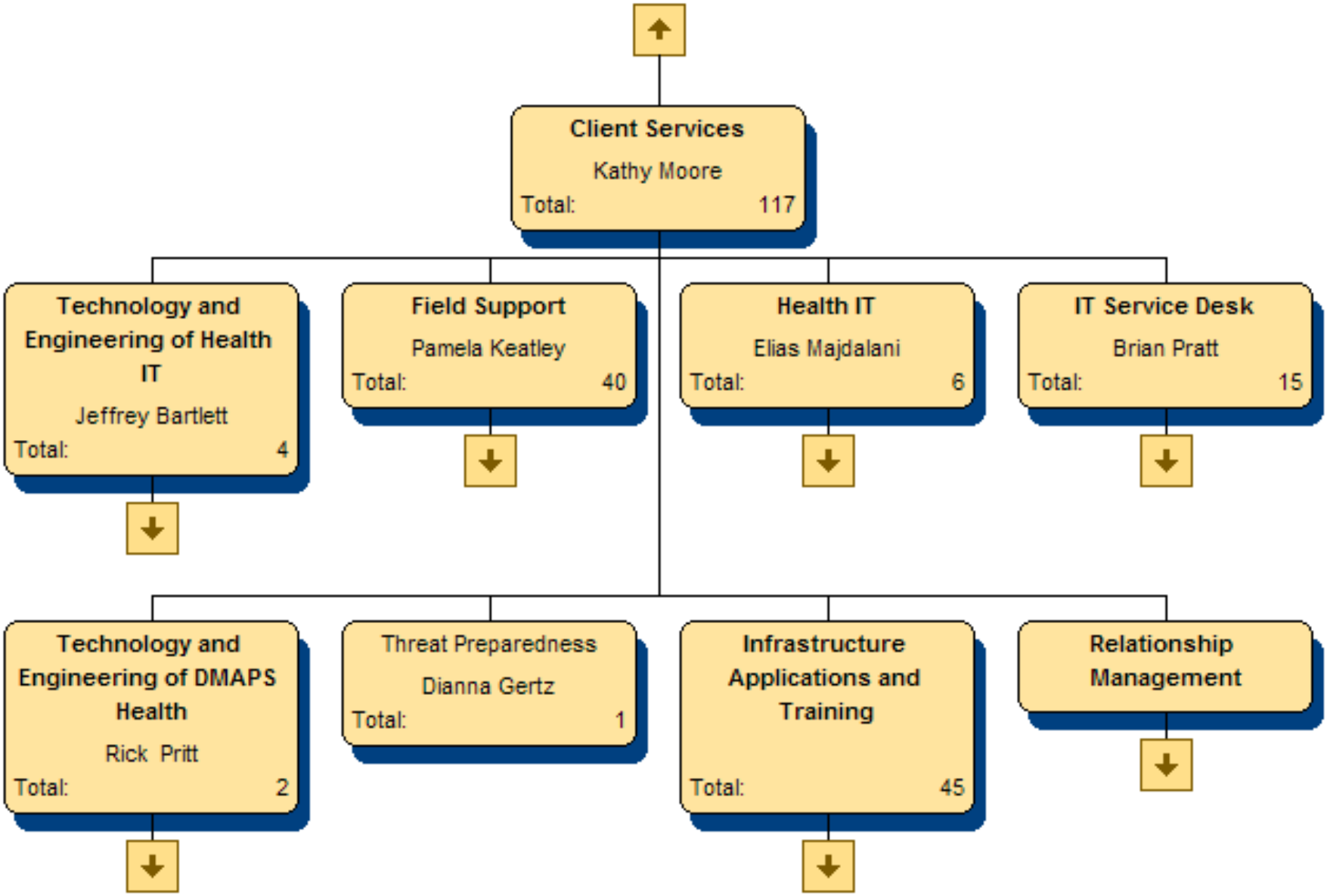Client Services as of 07/08/2009