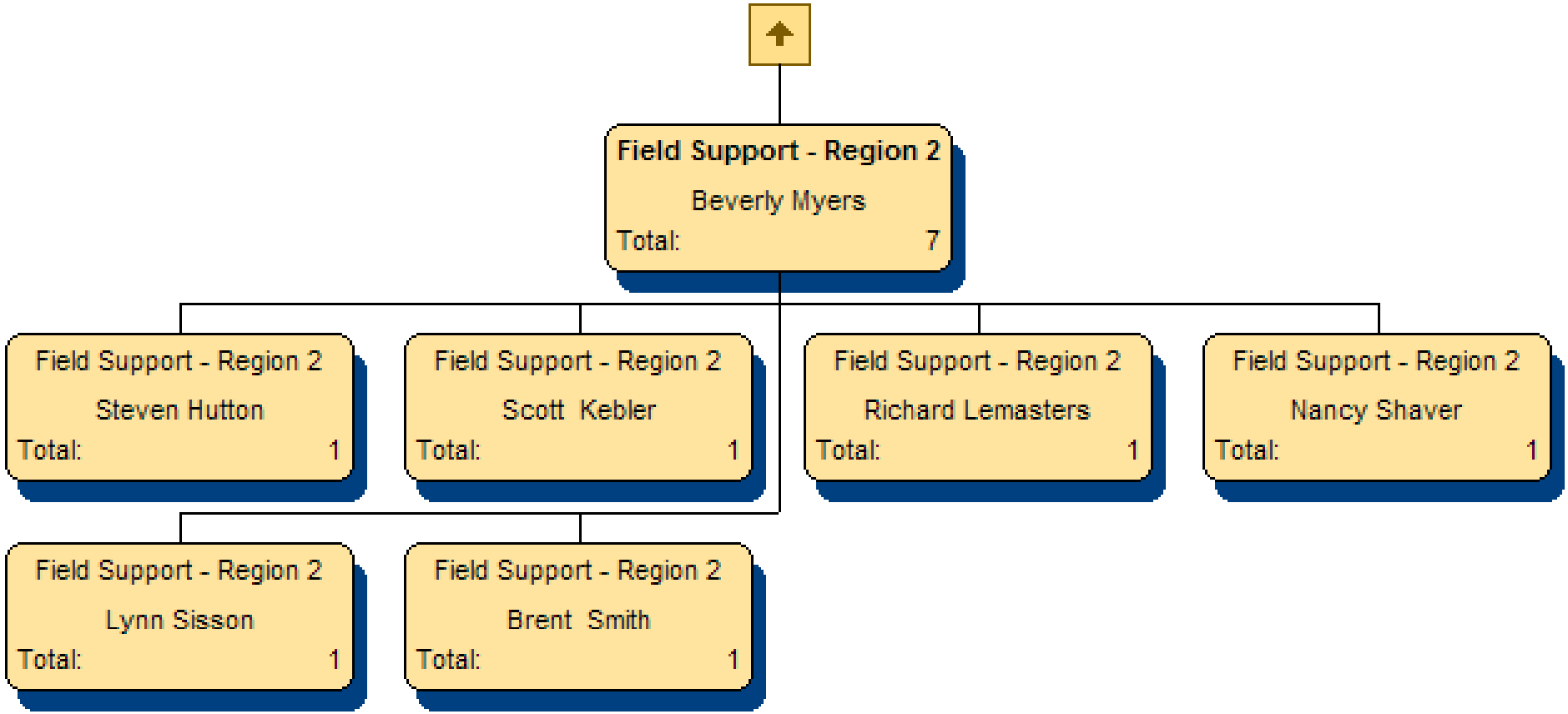Field Support - Region 2 as of 07/08/2009