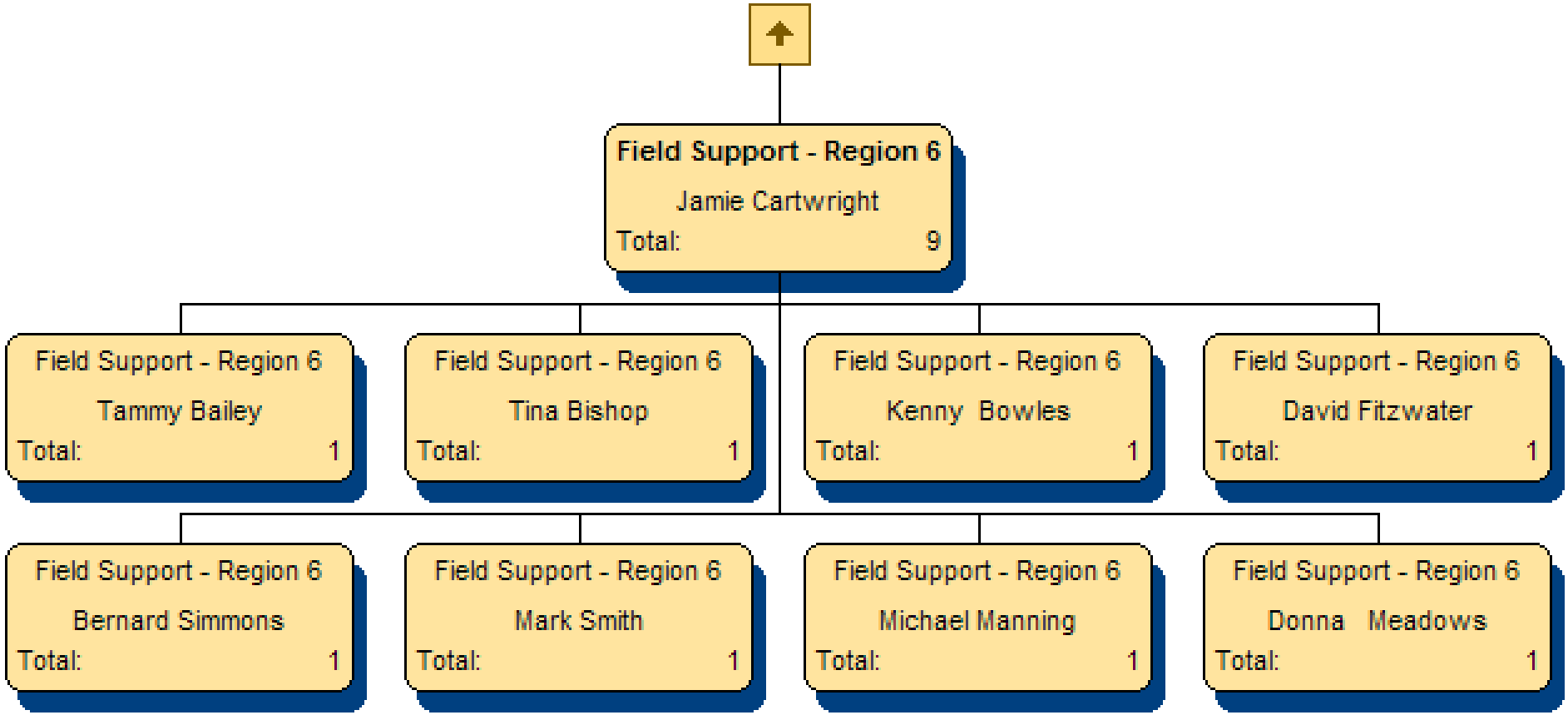Field Support - Region 6 as of 07/08/2009