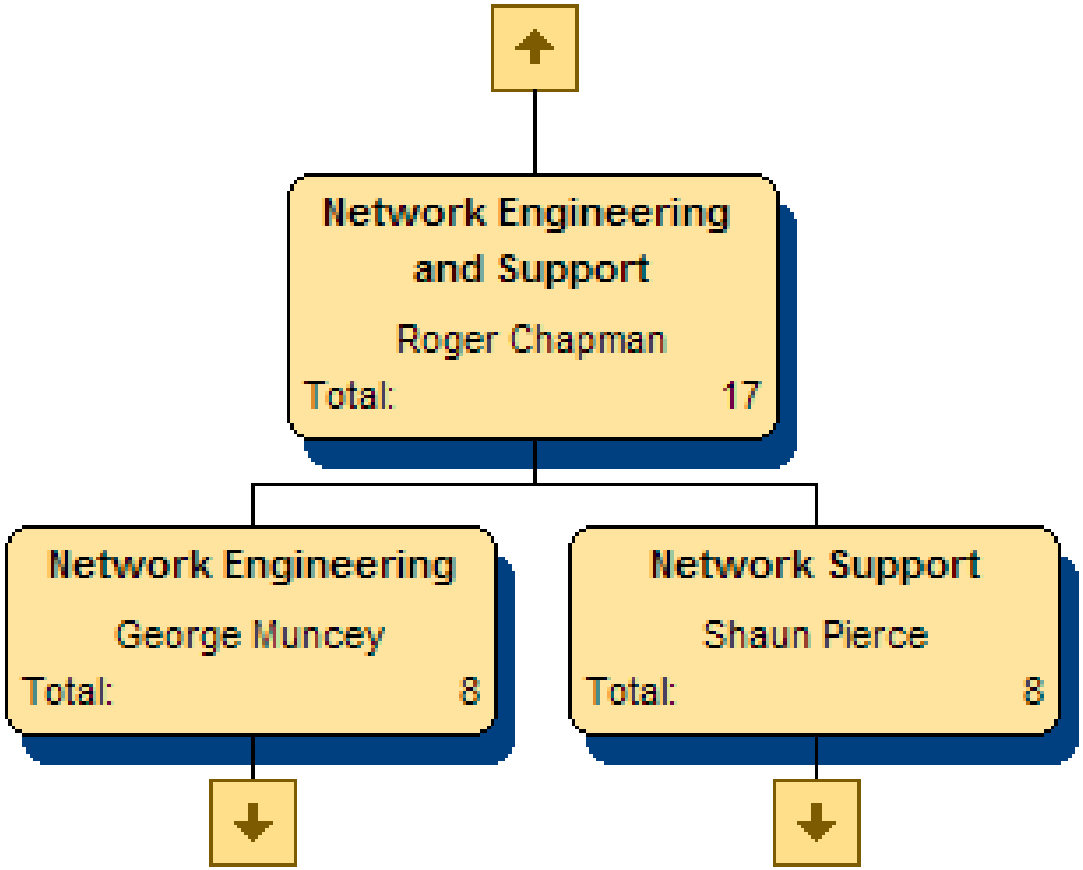Network Engineering and Support as of 07/08/2009